

Sale *Manager*

User's Guide



Version 2 for Windows
Companion to **Cow Sense**

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Good job, and thanks to you all!

Limited Warranty on Media and Replacement

If you discover a physical defect in the manual or in the media with which the software is distributed, Midwest MicroSystems will replace the media or manual at no charge to you, provided you return the item to be replaced with proof of purchase to Midwest MicroSystems or a Cow Sense dealer during the 90-day period after you purchase the software.

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Printed in the United States of America. September 30, 1999

Contents

Chapter 1: Introduction	5
An Overview of Sale Manager	5
Customer Service Policy	6
Upgrades	6
Origin of Sale Manager	6
Organization of this Document	7
Information Flow	7
Chapter 2: Basic Functions and Navigation	9
The Hot Button	9
The Checkmark Pointer	9
The Menu Bar	9
Data Entry Window	10
The Navigation Tool Bar	10
Command Buttons	10
The Find Matches Button	11
Report (List) Window Tools	12
The Select Button	12
The Find Records Where Box	12
The Sort By Box	12
The Clear Button	12
The Ascending/Descending Quick Sort Buttons	13
The Pushpin and Unmark Records Buttons	13
The Print Setup Button	13
The Print Preview Button	13
Customizing Reports Layouts	13
The Print Preview Navigation Tools	14
Chapter 3: Getting Started	15
Installing Sale Manager	15
File Structure	15
Installation	15
Licensing	16
Starting Sale Manager	16
Exploring Sale Manager as a Tutorial or Test Copy	16
Unlocking and Enabling Sale Manager	17
Unlocking and enabling at start up	17
Unlocking and enabling inside the Trial Edition	18
Exploring Sale Manager as a Tutorial or Test Copy	18
Establishing Seller and Ranch Identity	18

Establishing Sales	18
Fetching Cattle for a Sale	19
<i>Identifying Records in Cow Sense to Export to Sale Manager</i>	19
Establishing and Counting Lots	21
<i>Establishing Lot Numbers in Cow Sense</i>	21
<i>Establishing Lot Numbers in Sale Manager</i>	22
Entering or Editing Data in Sale Manager	22
<i>Using the Animal Entry Form</i>	22
<i>Using the Buyer Card</i>	25
Viewing Reports and Proofs	27
<i>Viewing the Animal List</i>	27
<i>Viewing the Buyer List</i>	28
<i>Viewing the Sale Catalog</i>	28
Opening the Sale	29
Using the Individual Sale Data Entry Window	30
<i>The Individual Sale Statistics Area</i>	30
<i>The Individual Sale Navigation Area</i>	30
<i>The Individual Sale Data Entry Area</i>	30
<i>A Special Note on Selling Pens of Cattle</i>	31
The Group Sale Data Entry Window	32
Registering Buyers	33
Checking Out Buyers	33
<i>Checking Out Temporary Buyers</i>	35
Reviewing and Printing Sale Reports	36
<i>The Sale Listing Report</i>	36
<i>The Sale Statistics Report</i>	36
Reviewing the Invoice List	36
Recapping Invoices	37
Reconciling Accounts	37
Closing a Sale	37
Backing Up and Restoring Sale Manager Database File	38

Chapter 1: Introduction



Congratulations on your decision to use Sale Manager™ sale management software from Midwest MicroSystems. As a true Windows® program, you'll find Sale Manager easy to use and packed with power. The Sale Manager programmers are constantly upgrading the system to meet the demands of its users. If you have any ideas for improving the software call them at 800-584-0040 or send a note to them at Midwest MicroSystems, 4701 Innovation Drive, Lincoln, Nebraska, 68521-5330. Also look for the Midwest MicroSystems web page at <http://www.midwestmicro.com> or send an e-mail message to support@midwestmicro.com.

Sale Manager will assist you to market your cattle by preparing sale information, managing sale transactions, recording customer activity, and analyzing the performance of your cattle where it counts most, *in the market place*. Sale Manager will be a great benefit to you in either private treaty or auction sale setting. Sale Manager will clerk the sale, print invoices, reconciliation and delivery reports, and maintain your client database. It will generate a galley proof for a sale catalog or export data that your printer can use to set up the catalog. When the selling is done, Sale Manager assists you to use your sale data to manage your customer base and make management decisions based upon facts.

This chapter describes how Sale Manager works and the fundamental techniques you'll need to successfully run the program. In order to fully operate Sale Manager, you should know how to:

- ◆ Use a mouse to navigate in a Windows icon-oriented and drop-down menu environment.
- ◆ Operate Windows Explorer™ in Windows 95™ or higher.

An Overview of Sale Manager

Sale Manager was written as a companion to Cow Sense™ Herd Management Software, and it works most effectively with that program. Sale Manager's ability to pull data from Cow Sense minimizes data entry and maximizes your analytic power – your return on investment in the software. Whether you sell private treaty or by auction, Sale Manager will expedite data gathering and handling tasks associated with selling your cattle or other livestock.

Sale Manager works with other software, too. It will export customers, accounts, and transactions to QuickBooks™ so you can manage your receivables and incorporate sale proceeds into your bookkeeping system – all without re-keying the data. Sale Manager will also allow you to import data from other herd management software or user-created data sources.

Sale Manager “fetches” marked cattle for sale within Cow Sense. Sale Manager will retrieve all information pertinent to sale for each individual from any tab-delimited data source. Therefore, in order to glean the most out of Sale Manager, you should have all pedigree, expected progeny difference (EPD), birth, weight, and other relevant information about each animal up to date in your herd management program.

You can also enter animal data directly into Sale Manager without fetching files from a herd management program. Whether you fetch records, or enter them directly into Sale Manager, you are able to add or update records to make a complete history on each individual animal for sale. *Any information you enter in Sale Manager becomes the unique property of Sale Manager as an independent data set,*

and it will not appear in the source data files in Cow Sense. Once in Sale Manager, you have all the analytic power of the same query and reporting tools as are in Cow Sense.

In Sale Manager you also will store information on buyers such as name, address, delivery directions, etc. Buying history will be compiled automatically for every customer. And Sale Manager has tools for creating sale catalog galleys, as well as mailing labels to put on the catalogs when they are ready to send.

After you have imported data (fetched animals), entered or updated records, defined the kind of sales you have, had catalogs printed, and defined buyers, you will begin the actual sale day tasks of opening the sale, registering and checking out buyers, invoicing and reconciling, and outsourcing financial tasks to QuickBooks if you desire.

Customer Service Policy

We believe that individuals who need extra support should bear the cost of that support, rather than inflating the price of Sale Manager for everyone. Therefore, we include 60 minutes of telephone support with purchase to ensure that you get started well, but charge for our time after that. Your included support period begins with the first call following activation of your trial. To receive support:

1. Check the *User's Guide* or on-line Help first.
2. Send e-mail to support@midwestmicro.com.
3. Call Midwest MicroSystems at (800) 584-0040.
4. Point your Internet browser to <http://www.midwestmicro.com> to download maintenance releases or read the Cow Sense support forum.

Please have your Sale Manager registration number handy when you call for support. Your registration number is displayed in the Cow Sense Sale Manager window, which you access by clicking **Activity > Setup > Identity**.

Upgrades

The Sale Manager Trial Edition does not expire, and you may activate it at any time. All registered Sale Manager users will be notified of future upgrades as they become available. Call your Cow Sense Reseller or call Midwest MicroSystems at 800-584-0040. You may also send e-mail inquiries to sales@midwestmicro.com or check the Midwest MicroSystems web site at <http://www.midwestmicro.com>

Origin of Sale Manager

Sale Manager was designed to fulfill a need of livestock marketing and complete customer management. First designed in the Apple Macintosh environment, Sale Manager's initial release was in the fall of 1994. The software later was adapted to the Windows platform to meet the needs of the Nebraska Cattlemen's Classic, a 13 breed show and consignment sale. Now the Show Manager™, this fully networked edition of the software is made available commercially to other organizations.

The Producer Edition of Sale Manager for Windows maintains the original Macintosh emphasis on the individual producer. The Windows version became available the fall of 1999. This product is licensed for single user (one person in the database at a time), single seller (one operation's cattle) use. A multi-seller upgrade is available, and the networked version of Sale Manager, designed for larger auction sales, is available as Sale Manager Service. For information on these applications, please e-mail sales@midwestmicro.com, or call (800) 584-0040.

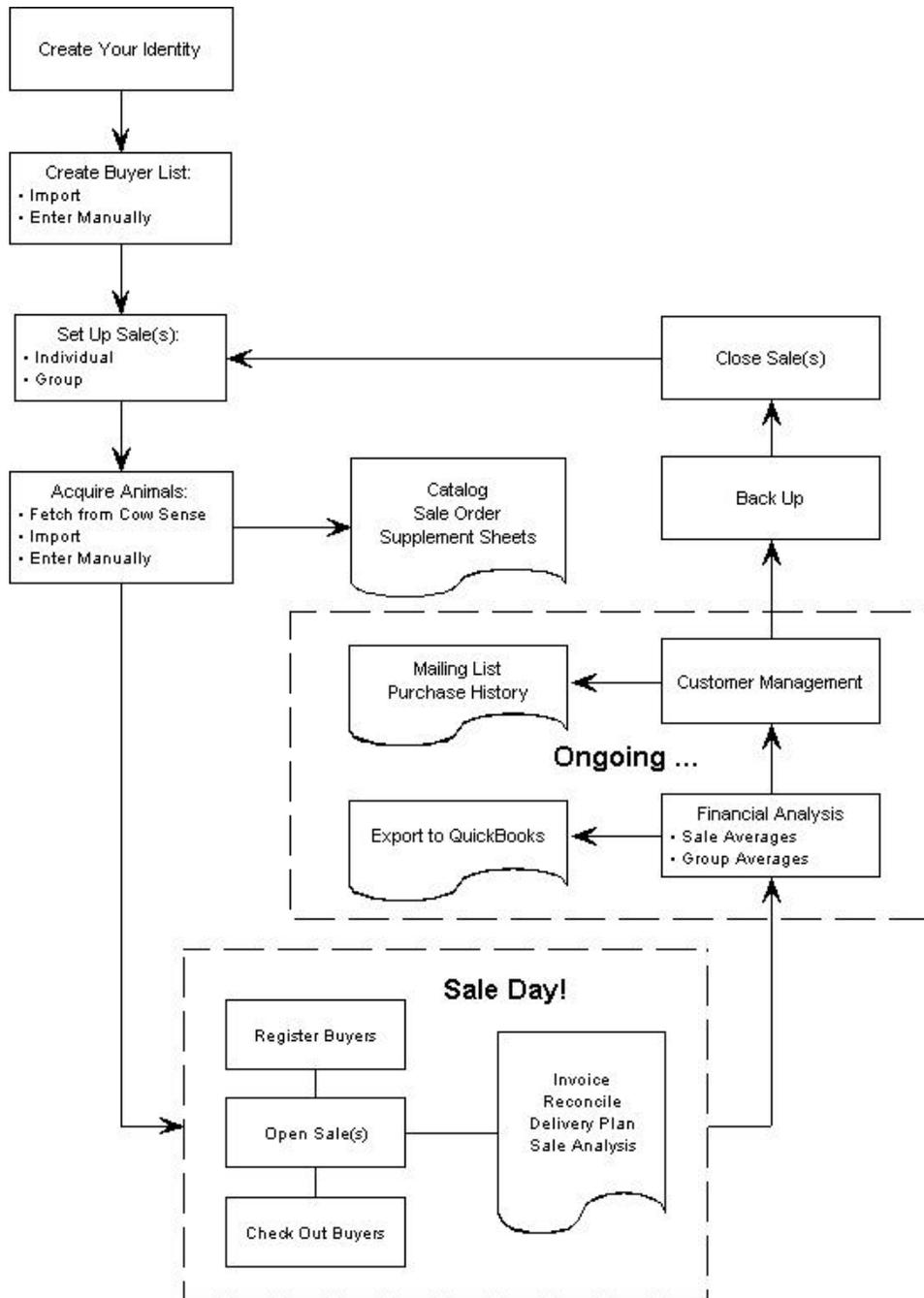
Organization of this Document

This document is organized to follow the natural progression through the Sale Manager **Main Menu** task bar. The reader is guided through each menu item, the associated tasks and related features. This organization style provides a direct reference as questions arise per the specific function and necessary approach(s) to accomplishing the task at hand. We are pleased to provide you with this useful tool and stand at your service to ensure your optimum benefit of its use.

Information Flow

The following flow chart gives you a graphical representation of information flow in Sale Manager. You will do well to spend time with the flow chart to grasp the overall process. Mark the flow chart page so that you can conveniently refer to it as you read through chapters in both the *Sale Manager User's Guide*.

Figure 1. Sale Manager Operation



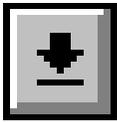
Chapter 2: Basic Functions and Navigation



To navigate in Sale Manager you rely on your mouse and keyboard. When moving from field to field Sale Manager requires that you either click on a new field with your mouse or use the TAB key.

Sale Manger is designed on a true Windows platform. After you open a window in Sale Manager, you can resize it using the Resizing icon, minimize it using the Minimizing icon, or close it using the X icon—all in the upper right corner of the window.

The Hot Button



Certain data entry boxes have a downward arrow called a Hot button. The Hot button drops down a list of options concerning the field on which it's located. Click an item on the list to make your data entry selection.

A Hot button also appears in some report (or list) fields Click on the ID of an animal, person, or invoice number to make the Hot button appear. Then, when you click the Hot button, a linked form will appear, giving you more detailed information about the animal, buyer or invoice.

The Checkmark Pointer



Some list reports (that is the animal list, buyer list, sale listing, or invoice list) allow you to select whole records using the Checkmark pointer. To access the checkmark, position the standard Windows pointer on the very left side of the row and it will change from an arrow to a checkmark. Then when you click the mouse, Cow Sense will highlight the selected row (record). Instructions regarding when and why you use this tool are included in this documentation as necessary.

The Menu Bar

The Sale Manager menu bar is like the command center of the program. You will use this menu bar to enter all data entry and report windows.

- A. The **File** menu contains selections for opening a herd (from Cow Sense or another herd management program) as well as for opening a copy of a herd (The later is generally for tutorial purposes in order to keep the herd data pristine. Sale Manager will not save and keep any changes you make to the data set in the copy.) Other functions available from the File menu include: import, export, backing up, restoring and repairing data.

- B. The **Activity** menu contains selections for setting up sales, entering or editing data and viewing data lists. You will spend a majority of your time in this menu in preparation for sales, either individual or group.
- C. The **Sale Day!** Menu contains selections of actual sale day activities such as opening the sale, registering and checking out buyers, viewing sale listings and statistics, and invoicing. It also contains operations for reconciling accounts after the sale(s).
- D. The **Window** menu lists all open windows on your Sale Manager desktop. To access different windows open in your Sale Manager desktop, click **Window** from the menu bar. Sale Manager will display a drop-down list of all open windows, with the highlighted, most-forward window checked. To work in a different window, click on its name in the drop-down list and Sale Manager will bring that window to the top of your desktop.
Finally, the **Help** menu contains the Sale Manager on-line help document.

Data Entry Window

The Navigation Tool Bar

Visualize each data entry form as a single card in a card file. You may wish to move to the first or last card in the file, or leaf forward or back through the file. You might also want to mark a card and come back to it after further browsing. The navigation tool bar helps you perform these functions in your computer.

Command Buttons

The data entry window command buttons allow you to manipulate records in your file. You may save a record, create a new record, delete an unwanted record, or clear unsaved entries. Sale Manager will save changes if you leave a record without clicking the Save button, and each time Sale Manager saves a record it writes that information to your computer's hard disk. This avoids losing data.

THE SAVE BUTTON

When you've entered or edited information on a record and you wish to leave or go to another record, click the Save button.

THE NEW BUTTON

If you're in a saved record and you want to enter a new record, click the New button to bring up a blank data entry window.

THE DELETE BUTTON

To delete an *entire record*, click the Delete button. Be sure you want to delete the whole record because you cannot undo this operation.

THE UNDO BUTTON

If you make a mistake during data entry or edit, click the Undo button *before* you click the Save button and Sale Manager will clear all the data fields you've entered or edited and allow you to start over.

THE SELECT BUTTON

Use the Select button to query Sale Manager for a set of records based on information that they share in common (such as animal sex or buyer city). Sale Manager will display a Sort window.

In the Find Records Where box, Sale Manger will display a ****Find All Records**** field with a Hot button. When you click on the Hot button, Sale Manager will display a drop-down list of fields. Use the field titles in the drop-down list to select records you wish to view and/or edit. Sale Manger will then display boxes to enter a *relational operator* (such as “Begins With”, or “Equal”, or “Contains”), a *definition* (such as the numeral “4”), and a *logical operator* (“and” or “or”). Sale Manager lets you chose up to five total search criteria using the logical operators.

When you have finished setting up your search criteria, press the OK button in the lower right corner of the window. If you want to start over, click the Clear Find button. If you want to cancel the search operation, click the Cancel button.

When Sale Manager returns to the data entry window, it will display a filter definition in the upper right corner of the window based on your search criteria, which lists the number of records and the operator filters you’ve selected.

For example, say you want to enter lot and sale order numbers for a set of heifers with a birth weight EPD less than 5. First open the Animal Entry Form by clicking **Activity > Enter or Edit > Animals** from the main menu bar. Then click the Select button in the Animal Entry Form window. Sale Manager will display a window. Click the Hot button in the Find Records Where box and select “Sale Name”. Choose the relational operator “Begins With” and then tab to the definition box and type an “H” (for heifers). Tab to the logical operator box and chose “And”. Next tab to the next line and choose EPDBW (for birth weight EPD) for the Find Records Where box. Tab to the relational operator box and choose “Is Less Than”. Tab to the definition box and type 5. Then click the OK button in the lower right corner of the window. Sale Manager will lock out all animals, but heifers with birth weight EPDs less than 5. You can then view or edit these records as necessary.

Use the Sort By tool to sort animal records by field name (such as Animal ID or Buyer Number). To select a field by which to sort, click the Hot button on the Sort By box and select a field name from the drop-down list. Select a field name, and Sale Manger will display a sort order box. You can sort records in ascending order or descending order. Click the Hot button to make an order selection or type A (for ascending) or D (for descending). You can select up to three sort levels. If you sort by more than one field, Sale Manager will sort records first by the top field, second by the next field, and third by the last field. To clear a sort or start over, click the Clear Sort button. When you’ve finished selecting a field on which to sort records click the OK button.

When Sale Manager returns to the data entry window, it will display a filter definition in the upper right corner of the window based on the order by which you sorted field names.

To return to a full listing of animals imported or entered for sale, and to clear sorts quickly, click the Clear button and Sale Manger will display a message in the upper right filter box that says “All (number of) Records, Not Sorted”.

The Find Matches Button

Next to the Select and Clear buttons on the Sale Manager Animal Entry Form and Buyer Card windows there is a Find Matched Records button for finding animals with the same lot number in the Animal Entry Form, or buyers with the same last name in the Buyer Card. To use this function, type the number or name you wish to call up in the box. Sale Manager will display the first record with that number or name. To access the remaining records with the same number or name, click the forward

arrow attached to the box. When Sale Manager has reached the last record with the number or name you're using, it will display a Last Match window. Click the OK button to proceed.

Report (List) Window Tools

The Select Button

Use the Select button to query Sale Manager for a set of records based on information that they share in common (such as animal sex or Buyer City). Sale Manager will display a Sort window.

The Find Records Where Box

In the Find Records Where box, Sale Manger will display a ****Find All Records**** field with a Hot button. When you click on the Hot button, Sale Manager will display a drop-down list of fields. Use the field titles in the drop-down list to select records you wish to view and/or edit. Sale Manger will then display boxes to enter a *relational operator* (such as “Begins With”, or “Equal”, or “Contains”), a *definition* (such as the numeral “4”), and a *logical operator* (“and” or “or”). Sale Manager lets you chose up to five total search criteria using the logical operators. This performs just as the Find Records Where function in Data Entry.

When you have finished setting up your search criteria, press the OK button in the lower right corner of the window. If you want to start over, click the Clear Find button. If you want to cancel the search operation, click the Cancel button.

When Sale Manager returns to the data entry window, it will display a filter definition in the upper right corner of the window based on your search criteria, which lists the number of records and the operator filters you've selected.

The Sort By Box

Use the Sort By tool to sort animal records by field name (such as Animal ID or Buyer Number). To select a field by which to sort, click the Hot button on the Sort By box and select a field name from the drop-down list. Select a field name, and Sale Manger will display a sort order box. You can sort records in ascending order or descending order. Click the Hot button to make an order selection or type A (for ascending) or D (for descending). You can select up to three sort levels. If you sort by more than one field, Sale Manager will sort records first by the top field, second by the next field, and third by the last field. To clear a sort or start over, click the Clear Sort button. When you've finished selecting a field on which to sort records click the OK button.

When Sale Manager returns to the data entry window, it will display a filter definition in the upper right corner of the window based on the order by which you sorted field names.

The Clear Button

To return to a full listing of animals imported or entered for sale, and to clear sorts quickly, click the Clear button and Sale Manger will display a message in the upper right filter box that says “All (number of) Records, Not Sorted”.

The Ascending/Descending Quick Sort Buttons

In Sale Manger's report windows, you do not have to access the Sort By Box (by clicking on the Select button) to sort fields in ascending or descending alphabetical or numerical order. Instead you can use the Ascending and Descending sort buttons to sort fields.

To use these quick sort buttons, click on the column by which you wish to sort. Then click either the Ascending button or the Descending button. For example, if you wish to sort records in the Animal List by sex (males and females, click on the Sex column and then click the Ascending button. Sale Manager will group all female records together and then all male records together.

The Pushpin and Unmark Records Buttons

Before Sale Manager will create a catalog galley proof or generate other, standard print reports, you must mark all the animal records you want listed in the catalog. You do this by using the Pushpin button. Also, you can use the Pushpin button to mark records for exporting information or for quick reference. This changes the operator in the Marked column from "No" to "Yes". To unmark all records on a list, click the red X icon.

To mark selected records from a list, go to the Marked column. Inside the Marked column, click on the records you wish to mark and press the Y key (for yes). To selectively unmark marked records, inside the Marked column, click on the records you wish to unmark and press the N key (for no).

The Print Setup Button

When printing most reports, you can give them a title and define margins using the Print Setup () button. When you click the Print Setup button a Page Setup window will appear in which you can type a report title and define margin widths. When you've finished, click the OK button.

The Print Preview Button

When you click the Print Preview button and Sale Manager will generate a screen preview of a report. This is the same kind of function that Sale Manager uses to generate the screen preview of the catalog when you click **Activity > View > Catalog**. See the instructions below for using the tools available in the Print Preview window.

Customizing Reports Layouts

THE COLUMNS BUTTON

You can customize report layouts (which columns you see on your screen and print to a printer or file) by clicking the Columns button. A Select Columns box will appear.

The Sale Manager default for all viewable columns is All Yes. If you only want to view a few of the columns (data fields), click the All No button or the Switch button (if all are Yes). Then double click in the Yes radio button for each field you want to see in the report. When you've finished your selection, click the Done button.

THE SAVE LAYOUT BUTTON

You can save report layouts by clicking the Save Layout button in a report windows. Sale Manager will display an Enter Name window in which you can type a report layout name up to 56 characters in length. You can save several layouts. You can also overwrite layouts by entering the same

report layout name in the Enter Name window, but be sure not to overwrite layout names of layouts you want to keep.

THE CHOOSE LAYOUT BUTTON

After you have saved report layouts, you can then retrieve them by clicking the Choose Layout button in the report windows. Sale Manager will display a Select Layout window with all the layouts you have previously saved listed. Select layout you want from the list of layouts available and click the Hot button next to it to activate the layout on your screen. Click the X on the Select Layout window to close it.

The Print Preview Navigation Tools

THE FORWARD AND BACKWARD BUTTONS

The Fast Forward button takes you to the last page of a multi-page report, and the Forward button allows you to page forward to view the report one page at a time. Similarly, the Fast Backward button takes you to the first page of a multi-page report and the Backward button allows you to page backward to view the report one page at a time.

THE PRINT BUTTON

To print to your computer default printer, click the Print icon. A Print window will appear. Select the Print Range, Number of Copies, and whether or not you wish to collate copies. When you're ready to print, click the OK button.

THE PRINT-TO-FILE BUTTON

To print to a file—export the report to another format (including character-separated values, comma-separated values (CSVs), Excel, Lotus, paginated text, Quattro Pro, rich text format (RTF), tab-separated values or text, ASCII text, Word or Word Perfect)—click the Export icon and Sale Manger will display an Export window. Click the Hot button and select the format to which you wish to export. Click the OK button.

THE SIZE BUTTON

To adjust the size of your print preview click the Size button and Sale Manager will reformat the screen preview in three different sizes.

Chapter 3: Getting Started



Installing Sale Manager

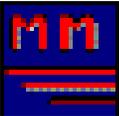
File Structure

Cow Sense Sale Manager stores most files in the c:\cowsense directory or folder (or the directory you specified in step 4 of the installation procedure). Sale Manager makes a subdirectory or subfolder inside your main c:\cowsense directory called Salemgr, which contains execution and report files for operating Sale Manager. These are necessary files for running Sale Manager and you should not attempt to alter or remove these files or you will corrupt your Sale Manager program. If you have Cow Sense Herd Management software, Sale Manager will look to the HERDS subdirectory or subfolder in the c:\cowsense directory for retrieving sale animal data. You do not need to have activated Cow Sense in order to run Sale Manager. However, you must have installed the Cow Sense Trial Edition.

Because of the nature of the Windows operating system, Sale Manager must also store or update some files in your Windows directory or folder. These files are resources that allow Sale Manager to run and may also be shared with other programs installed on your computer. Sale Manager will back up any system files that it updates during installation.

Installation

INSTALLING FROM CD/DVD ROM DRIVE OR FLOPPY DISK DRIVE

1. Insert the installation CD into your CD/DVD ROM drive, or insert the installation floppy disk #1 into your floppy disk drive (usually drive A).
2. If you are installing from a CD, Windows should bring up an installation window. If not, or if you are installing from a floppy disk, click the Start button. Click Run.
3. Type a:\setup (where "a" is the directory housing your installation medium) in the Open box and click the OK button or press enter.
4. The Installing Cow Sense Sale Manager window will appear telling you in which directory it will install the software. If you want to change the default path (c:\cowsense), type a new path in the box or look for a directory by clicking the Browse button [...]. When your path is set, click the Continue button.
5.  Sale Manager will begin installing and prompt you for succeeding installation disks (if installing from a floppy drive). When Sale Manager is finished installing, it will create a program window that contains your Sale Manager icon. It will place the folder for access on the Start menu under the Programs directory.

UNINSTALLING

Sale Manager may be uninstalled manually, but before deleting any files, copy the SETUP.LOG to a temporary directory for reference. To uninstall Sale Manager, simply delete the Sale Manager program folder (or directory) and all the subdirectories and files inside of it. In Windows 95+, use Windows

Explorer. The resource files installed in c:\windows\system may be shared with other programs, so use caution if you remove them. Restore the backed up versions listed in SETUP.LOG.

Licensing

When you receive your Trial Edition of Sale Manager, you will only be able to import data from the Cow Sense Sample Herd database, and there will be limits on the number of records you may enter. If you purchase the Cow Sense Sale Manager, you must obtain a “key” number from a Midwest MicroSystems Distributor/Reseller or directly from Midwest MicroSystems to unlock the full capabilities of your software. You’ll enter the key number at start up (see below) or in the **Activity > Setup > Identity** menu in Sale Manager. See the *Unlocking Sale Manager* section of Chapter 3 for more information about entering your key.

Starting Sale Manager

1. Click the Start button.
 2. Click Programs.
 3. Click the program folder called Cow Sense.
 4. Click the Sale Manager icon.
1. Sale Manager will display a copyright notice and then the Cow Sense Sale Manager Trial Edition window will appear on your display.
 2. To use only the Trial Edition (which limits you to the Midwest MicroSystems Sample Herd), click the Continue As Trial button. The Cow Sense Sale Manager shell will appear on your display.

To fully enable Cow Sense Sale Manager, click the Enter Key Button. Sale Manager will display the Enter Key window. Type in the key number provided by Midwest MicroSystems or a Midwest MicroSystems Full Service Reseller, using dashes where appropriate (for example, 123-456-78). Sale Manager will display a Restart window. Click the OK button. Restart Sale Manager using the steps above. Sale Manager will display a copyright notice and then the Cow Sense Sale Manager shell will appear on your display.

You can also put an icon on your desktop or in a tool bar. Refer to your Microsoft Windows 95+ documentation to learn how to create desktop or toolbar icons for shortcuts if you don’t know how.

Exploring Sale Manager as a Tutorial or Test Copy

If you wish to experiment with Sale Manager *without saving any information*, you can select **File > Open Copy** from the menu bar. Cow Sense will open a sample file. Sale Manager *will not* save any of the work you do in this mode of operation. This is a good way to learn your way around Sale Manager, and the authors strongly encourage you to use this option as you work through the documentation when you first start using the program.

In order to return to a full working (saving) version of Sale Manager, you must close and restart the program.

Tip: Use **File > Open Copy** only when you wish to use Sale Manager as a tutorial to learn how to use it without saving any information.

CHAPTER 4: PRESALE PREPARATIONS: THE ACTIVITY MENU



After you have successfully installed and started Sale Manager, you will begin the important work of entering seller and buyer information, and gathering and updating data for either group sales or individual sales.

The first step in presale preparation is open a full working version of Cow Sense Sale Manager.

Unlocking and Enabling Sale Manager

The copy of Cow Sense Sale Manager that you receive is a full, working system, but it has a “lock” on it that prevents you from using data from any herd but the Midwest MicroSystems Sample Herd. The Trial Edition is also limited in the number of records you may enter. To fully operate Sale Manager, you must have an activation “key” to unlock it. You may obtain a key in one of two ways.

- If you purchase Sale Manager from a Midwest MicroSystems Distributor/Reseller, that individual will provide a serial number and registration number at the time of sale. If you obtain a Trial Edition and wish to upgrade you may contact the Distributor/Reseller, provide your serial number and registration number (visible in the Cow Sense Sale Manager: Identity box under **Activity > Setup > Identity**) and the Reseller can give you a key number.
- If you purchase Sale Manger directly from Midwest MicroSystems, a Midwest MicroSystems sales representative will provide a serial number and registration number at the time of sale. If you have a Trial Edition and you then purchase Sale Manager directly from Midwest MicroSystems through the mail with payment, or by phone or on-line with a credit card, you’ll receive a key number upon receipt of the order and payment. You must include the serial number and registration number (visible in the Cow Sense Sale Manager: Identity box under **Activity > Setup > Identity**) with your order. You can reach a Midwest MicroSystems sales representative by calling 800-584-0040, or via the Internet at <http://www.midwestmicro.com> or at sales@midwestmicro.com.

You have two opportunities for unlocking Sale Manager: at start up or once the Trial Edition is going.

Unlocking and enabling at start up

To unlock at start up, click the Enter Key button in the Sale Manager Trial Edition window that appears at start up. Sale Manager will display the Enter Key window. Type in the key number provided by Midwest MicroSystems or a Midwest MicroSystems Distributor/Reseller, using dashes where appropriate (for example, 123-56-78). Sale Manager will display a Restart window. Click the OK button. Restart Sale Manager and you will be able to retrieve and edit data for your own operation.

Unlocking and enabling inside the Trial Edition

To unlock Sale Manager while in the Trial Edition, click **Activity > Setup > Identity** from the menu bar. Click the Key button. An Enter Key window will appear. Type in the key number provided by a Midwest MicroSystems or a Midwest MicroSystems Distributor/Reseller, using dashes where appropriate (for example, 123-456-78). Sale Manager will display a Restart window. Click the OK button. Restart Sale Manager and you will be able to retrieve and edit data for your own operation.

Exploring Sale Manager as a Tutorial or Test Copy

If you wish to experiment with Sale Manager *without saving any information*, you can select **File > Open Copy** from the menu bar. Cow Sense will open a sample file. Sale Manager *will not* save any of the work you do in this mode of operation.

This is a good way to learn your way around Sale Manager, and the authors strongly encourage you to use this option as you work through the documentation when you first start using the program. This option differs from the Trial Edition in that you can use your own herd records; the Trial Edition will only let you use the Cow Sense Sample Herd. It also differs in that the trial will save changes you make regarding importing and editing animal data whereas the **Open Copy** function will not let you save data.

In order to return to a full working (saving) version of Sale Manager, you must close and restart the program.

Tip: Use **File > Open Copy** only when you wish to use Sale Manager as a tutorial to learn how to use it without saving any information.

Establishing Seller and Ranch Identity

Once you have purchased and activated (unlocked) Sale Manager, your next step should be to establish the identity of the seller and ranch. Sale Manager uses this information primarily for invoicing and sale catalog development.

To set up seller and ranch identity, click **Activity > Setup > Identity** from the Sale Manager menu bar. The Cow Sense Sale Manager: Identity box will appear. Enter all pertinent information you wish to include in sale catalogs and invoices in the text boxes. Then click the Exit button. Sale Manager will record and save your changes.

Establishing Sales

Sale Manager will track multiple sales by several different criteria, including, but not limited to, species (cattle, horses, sheep, dogs, etc.), breed (Angus, Hereford, Shorthorn, etc.), sex (bulls, bred cows, first calf heifers), and purpose (breeding stock, club calves). In order to use Sale Manager most effectively, you should establish open sales classifications for each type of sale you may have. These become permanent master records through which all activities flow. The more generic these sales classifications, the more flexibility you will have later in tracking and analyzing data. Therefore, some example sales might be Bulls, Heifers, Bred Cows, and Club Calves. More specific information (for example 1999 Yearling Bulls) will limit your long-term analysis capabilities.

Tip: Keep the sale classifications in the Set Up Sales box general to have more flexibility in analyzing sale data later.

To establish various sales, click **Activity > Setup > Sales** from the menu bar. The Setup Sales window will appear. Enter all sales you will likely have in the Sale Name column. Then enter the type of sale, either individual (for selling one animal at a time, either private treaty or in an auction setting) or group (for selling more than one animal per lot), in the Sale Type column. The Sale Type you define will determine which data entry screen Sale Manager will display when you are entering sale data under the **Sale Day! > Open Sale** menu option. Finally, enter a starting sale date. After you close a particular sale for a general sale classification (for example, Bulls) the Sale Date column for that sale classification will clear and you will need to establish a new date in the Sale Date column for the subsequent sale with that name.

Tip: Use the individual Sale Type for selling one animal at a time; use Group for selling more than one animal per lot.

You can add new sales as the need arises and you can track an almost infinite number of sales. Sale Manager will not let you enter the same name of a sale twice and you must include a starting date. You have the option of deleting sales, but this is inadvisable, especially if you have already imported (or “fetched”) cattle for that sale. Sale manager *will* ask you if you want to delete animals associated with a sale if you delete a sale.

Tip: If you delete a sale, Sale Manager will ask you if you wish to also delete animal records associated with that open sale. If you answer Yes, Sale Manager will delete all records. If you click No, Sale Manager will save those records *with the sale date you specified*, even if you re-enter that Sale Name *with a different date*.

Remember to keep the information in the Setup Sales window general.

Fetching Cattle for a Sale

Once you have established the master sale index, you will need to gather individuals for a given sale. You can do this by entering records into Sale Manager manually using the **Activity > Enter or Edit > Animals** option, or by “fetching” cattle from a herd management program such as Cow Sense. Fetching records saves time and reduces re-keying errors.

To fetch cattle from a herd management program, you must first tell Sale Manager which database file to use to collect data for a sale. To do this, select **File > Open Herd** from the menu bar. Use standard Windows protocol to select the folder that holds your herd data. The default Cow Sense path is `c:\cowsense\herds*.hrd`.

Sale Manager will not fetch animals for sale until you have established sales under **Activity > Setup > Sales**. Also, you must have defined animals for sale inside Cow Sense or another herd management program in order for Sale Manager to fetch them.

Identifying Records in Cow Sense to Export to Sale Manager

In Cow Sense you use the query function (the Select button) and the pushpin tool to select animal records you want to import into Sale Manager. You can find instructions for running queries using the Select button and for marking records using the pushpin tool in Cow Sense in the Report Tools section of Chapter 5 in the *Cow Sense User's Guide*. You can also rely on Cow Sense's on-line Help by searching for the words “marking records” and “query”.

Briefly, to select records to import into Sale Manager, first *clear all marked records*. To do this for cows and bulls open the Cow Listing and Bull Listing reports from the Reports drop-down menu. Click the red X button next to the pushpin button to clear the database of all marked cow and bull records. To clear all marked calf records, click **Enter Data > Calves > Tabular Entry** from the menu

bar. Using the Hot Button on the second box in the upper left corner of the Tabular Calf Entry window, select ****Find All Records****, then click the red X button next to the pushpin button to clear the database of all marked calf records.

Generally, you will use calf records only for selecting animals to sell. These records stay in Cow Sense as long as you have not deleted them individually from the herd or deleted a whole herd file (both very inadvisable). You can sell animals of any age and retrieve data using calf records.

To make a cut of cattle to sell you will first gather these animals into either a report, or more preferably into a Tabular Entry screen. To use the tabular entry method, click the **Enter Data > Calves > Tabular Entry** option from the menu bar. Cow Sense will display a large Tabular Calf Entry window. To begin selecting sale animal records, setup a Tabular Entry form specifically for sale animals by clicking the Setup button. A Setup Custom Report window will appear. Clear all selections by clicking the All 'No' button. Then select the fields you want in your report by double clicking on the Yes radio button next to the fields desired. At minimum you should include Birth Date, Calf ID, Marked?, Sale Lot, Sale Order, and Sex. After you have finished selecting the fields you wish to include in your custom Tabular Entry screen, click the Done button. Then click the Save button in the Tabular Calf Entry window and type a name for your custom Tabular Entry screen (such as Sale Setup) in the Name Custom Calf Entry box. Once you have established this screen you can select it by clicking the Hot button from the Standard Columns box on the Tabular Calf Entry screen and selecting it from the drop-down list of options.

You can then perform various queries and sorts to select the desired animals you wish to sell. For example, say you wish to sell yearling bulls. Click the Select button. A Select Calves for: Tabular Calf Entry window will appear. Click the Hot button in Find Records Where box and select Sex from the list of options. Next click the Hot button in the next box over (the Begins With box) and select Equals. Type B (for bull) in the third box. In the fourth box click the Hot button and select And. On the second line, click the Hot button and select Birth Date from the list of options. Click the Hot button in second box and select Is Less Than from the drop-down list. In the third box type a date that excludes all calves born after it (so if you want all bull calves born in 1999, type 1/1/2000). In the fourth box select And from the drop-down list. On the third line, click the Hot button and select Birth Date from the drop-down list. Click the Hot button in the second box and select Is More Than from the drop-down list. Type a date that excludes all calves born after it (so if you want all spring born bull calves born in 1999, type 12/31/98). Click the Save button to save these search criteria for further searches. Then click the OK button in the lower right hand corner of the window. Cow Sense will display a Name Selection box in which you can enter a name (for example, Yearling Bulls) for these search criteria. Click the OK button and Cow Sense will display all bull calves that you've defined as yearlings. In subsequent years, you can change the dates and resave the criteria using the same name (Cow Sense will ask you if you want to overwrite the name, to which you'll respond by clicking the Yes button).

After you've selected the general group of cattle that you want you can mark the records for the cattle you wish to sell using the pushpin tool to mark all the records. Alternatively you can select individuals by scrolling down the list and selecting records you want to export to Sale Manger by clicking twice on the Marked? column (making the No turn into Yes) or by pressing Y on your keyboard.

In Cow Sense, you can also mark individual animals by clicking on the Marked box in the Individual Summary Reports for Cows, Bulls, and Calves accessible from the Reports drop-down menu on the menu bar.

Close the report in Cow Sense and return to Sale Manager.

When you use the **Activity > Set Up > Fetch Sale Cattle** command, Sale Manager will find to records you sorted, selected and marked to export in Cow Sense.

Tip: You can run queries and selections as often as you like for a given sale and Sale Manager will keep adding records for that sale until you close it.

Tip: *If you have failed to unmark records in Cow Sense before beginning the fetch procedure, you will fetch **all marked cattle for that search criterion** (Cows, Bulls, or Calves), whether you want them or not.*

Establishing and Counting Lots

Tip: You must assign a lot number to each animal or that animal's record will fail to appear in the data entry windows during a sale.

Sale Manager uses lot and sale order numbers to identify individual sale animals. The Sale Manager Lot Number data field is a text field (in which you can type either alpha or numeric characters (for example, Lot 12A), while the Sale Order data field is a numeric field in which you can only type numbers. Sale Manager has both fields because when sorting records in text fields (as the Lot Number data field is) the number 10 will come before the number 2. But in numeric fields, the number 2 will sort before the number 10. Therefore, Sale Manager uses the Sale Order field to order the lots of cattle for sale because it is a numeric field, but Sale Manager displays only the Lot Number field for Sale Day activities.

If you are selling individual animals, either private treaty or when you are selling one head at a time in an organized sale, each animal will have a different lot number. If you are selling animals from a group, you can assign a same lot number to several animals, but you are allowed to sell those animals in any combination, that is by gate-cut, by choice, or all-to-go.

If you are a Cow Sense user, you can establish lots in Cow Sense before you import data into Sale Manager. Otherwise, you can establish lots in Sale Manager (using **Activity > Enter or Edit > Animals**). If you define lot numbers in Sale Manager, you will have to then recount lots by clicking **Activity > Setup > Count Lots** from the menu bar.

Note: After you have entered lot numbers for all animals in a sale, you must Count Lots using the **Activity > Setup > Count Lots** command.

Establishing Lot Numbers in Cow Sense

Cow Sense has Lot and Sale Order fields so you have the option of establishing lots in Cow Sense. If you do define animals by lot in Cow Sense, Sale Manager will count animals into lots on import.

To establish lots in Cow Sense, use the **Enter Data > Calves > Tabular Entry** command. Cow Sense will display a large Tabular Calf Entry window. To begin defining lots setup a Tabular Entry form specifically for sale animals by clicking the Setup button. A Setup Custom Report window will appear. Clear all selections by clicking the All 'No' button. Then select the fields you want in your report by double clicking on the Yes radio button next to the fields desired. You should at least include Birth Date, Calf ID, Marked?, Sale Lot, Sale Order, and Sex. After you have finished selecting the fields you wish to have in your custom Tabular Entry screen, click the Done button. Then click the Save button in the Tabular Calf Entry window and type a name for your custom Tabular Entry screen (such as Sale Setup) in the Name Custom Calf Entry box. Once you have established this screen you can select it by clicking the Hot button from the Standard Columns box on the Tabular Calf Entry screen and selecting it from the drop-down list of options.

You can then perform various queries and sorts to select the desired animals you wish to sell. To establish lot numbers in this data entry window, place the cursor on the first record of the Sale Lot

column. Type a number for the lot in which you want that animal to sell. Arrow down to the next animal and proceed through the list of animals. Sale Manager will find that information and import it when it imports animal records for sale animals.

Establishing Lot Numbers in Sale Manager

If you chose not to import animals with lot numbers from Cow Sense, or if you enter animal records directly into Sale Manager, you can enter lot numbers in the Lot Number field of the Animal Entry Form window, accessible by clicking **Activity > Enter or Edit > Animals** from the menu bar. After you have entered lot numbers in the Animal Entry Form window, you must direct Sale Manager to Count Lots by clicking **Activity > Setup > Count Lots** from the menu bar.

Entering or Editing Data in Sale Manager

Sale Manager provides data entry forms to enter and update information on both sale animals and buyers.

If you are acquainted with the Cow Sense Herd Management Software, many of the features in the data entry windows will look familiar to you. The Animal Entry Form and the Buyer Card windows house navigation tools and command buttons in the top half of the windows (see Chapter 2) and data entry forms below. Use your mouse or the TAB key to navigate through the forms. The data entry areas are divided into tabbed boxes that group like information.

When possible, Sale Manager uses shortcuts such as drop-down lists, look-ups, or defaults to make your data entry and editing tasks more efficient as well as more accurate by reducing keyboarding errors.

Using the Animal Entry Form

You do not have to import information from a Cow Sense herd management software in order to use Sale Manager. You can enter individual animal information using the Animal Entry Form. Additionally, if you do fetch information from your herd record keeping program, you can use the Animal Entry Form to update information to suit your sale data needs.

Most of the information you view in this form will be printed into Sale Manager's Catalog galleys, which reduces the opportunities for data entry errors at the print shop and saves time.

To use the Animal Entry Form, click **Activity > Enter or Edit > Animals** from the menu bar. An Animal Entry Form window will appear. The Animal Entry Form is divided into four tabs: Identity; Notes, EPD; Pedigree; and Sale Info. Click on the tabs to access the different forms within this window.

THE IDENTITY TAB

This form contains basic identity and sale information on animal records you have imported or entered into Sale Manager and it provides a platform for editing records. The following list describes the fields present in the Animal Entry Form Identity Tab.

- **Index.** Every time you fetch (import) or enter a new animal record, Sale Manager automatically increases this number. This number is not a reflection of the number of animals in open sales. It is a total number of records that you have imported or entered into Sale Manager. The index field is a closed field (meaning that you cannot enter or edit the information it contains).

- **Date.** Whenever you import or enter a new record, Sale Manager records the date on which you added the record. This is also a closed field.
- **Sale.** You must have information in this field in order for Sale Manager to save the current record. When you fetch animals into Sale Manager from a Cow Sense or an outside source, Sale Manager will ask you for which sale you are importing records. Sale Manager will automatically record information in this field based on the sale to which you choose to import animal records. If you manually enter records into Sale Manager using the Animal Entry Form, Sale Manager will require that you choose a sale from the drop-down list on this field. To access the drop-down list, click the Hot button on this field and a drop-down list will open with all sales that you have entered into Sale Manger using **Activity > Setup > Sales**. Click the appropriate sale to continue.
- **Lot Number.** An animal record must have a lot number assignment before the record will show up in the sale file (**sale day! > open sale**) regardless of whether you sell by lots (as is the case for most group sales) or individually (one animal per lot or private treaty). If you use Cow Sense for your herd management program, you can enter lot numbers within Cow Sense before you fetch those animal records into Sale Manager. Otherwise, you can enter lot numbers for individual animal records in this field. The Lot Number and Sale Order fields work together in Sale Manager.
- **Sale Order.** Sale Manager contains this field because the Lot Number field is a text field (meaning you can enter alpha and numeric characters, and also that numbers will sort by the first numeral, not by true numbers (that is, the numerals 10-19 will sort before 2, and the numerals 20-29 will sort before 3, and so forth)). In order, then for Sale Manager to display lots in numeric order, you must type the order in the Sale Order field. If you leave this field blank, Sale Manager will sort off of the Lot Number field and numerals will be out of order. Usually you will put the same numeral in the Sale Order field as you put in the Lot Number field. Sale Manager provides a shortcut key to save you from typing the same number twice. See Use Lot Number below.
- **Use Lot Number.** If you check this box, Sale Manager will automatically type the number that you type into the Lot Number field into the Sale Order field. If you wish to use this shortcut, you can still use alpha characters in the Lot Number field, but only if the alpha character(s) follow the numeric characters. Sale Manger will only write numerals into the Sale Order field. The default for this field is set to OFF, so if you want to use this shortcut, you must check this box every time you open the Animal Entry Form and type in lot numbers.
- **Animal ID.** This is the bull, cow, or calf IDs you have assigned to individual animals. If you import records from Cow Sense or an outside source, Sale Manager will import these numbers. Otherwise, you can enter ad ID for individuals in this field. You can also edit the number in this field, which gives you the flexibility to assign identification numbers specifically for a sale, rather than using ranch IDs.
- **Registration.** The registration number is the breed registry number you have assigned to registered animals. It will import from Cow Sense or an outside source, or you can enter the number manually in this field.
- **Tattoo/In.** Use this field to record tattoo numbers. Sale Manager will import this information Cow Sense or an outside source, or you can enter a number manually in this field.

- **Color.** Sale Manager provides this field for you to enter a description of individual animals to make identifying them in a sale easier. You can write descriptions up to 28 characters in length, counting spaces.
- **Birth Date.** Sale Manager will import birth date information from Cow Sense or an outside source, or you may enter it manually in this field.
- **Bangs Tag.** The bangs tag field is a good place to enter a secondary ID number for sale females. Sale Manger will import bangs tag numbers from Cow Sense or an outside source, or you can enter them in this field.

In addition to these fields, the Animal Entry Form also contains the following multiple-choice boxes.

- **Polled.** Here you can record information on the horn conditions of individual animals. Sale Manger will import this information from Cow Sense or you can make a choice manually.
- **Blood.** Here you can record breed bloodline percentages. You have options for NA (not applicable), Purebred, Fullblood, and Percentage.
- **Class.** Like the Lot Number, *this is a required field*. You must have a selection in this field. Sale Manager will import class from Cow Sense or an outside source, or you can make a choice manually. The choices are Bull, Bred Cow, Open Cow, Pair, Feeder Steer, Market Steer, Other Male, Other Female.

THE NOTES, EPD TAB

This form is for collecting and updating free-form remarks and EPD data.

- **Notes.** The Note field will import comments from the Remarks field in the data entry windows of Cow Sense. You are free to enter or edit remarks in this free-form window. This is a valuable tool for sale personnel who may need a heads up concerning the disposition of an animal or to remind the auctioneer to make a positive remark about an animal as it enters the sale ring. The information in this field is not printed in the Sale Manager catalog galley. The clock icon to the right of this free-form window allows you to enter the date and time for notes you add in this window with the click of your mouse (simply place the cursor on the clock and click). Sale Manager always puts the date/time in the upper right corner of the screen.
- **Catalog Remarks.** The Catalog Remarks field is also a free-form window where you can write remarks that you'd like printed in the catalog. If you leave the In Catalog box to the right of this field unchecked, the remarks you write in this field will not be in the catalog galley proofs.
- **EPD/ACC.** This set of data fields is available, enter or edit expected progeny differences and EPD accuracy numbers. If you have recorded these numbers in Cow Sense, Sale Manager will import these numbers and record them in these fields.

THE PEDIGREE TAB

The pedigree information you import or enter in these fields will print in the Sale Manger galley proofs.

THE SALE INFO TAB

This form contains information pertinent to sale activities and post-sale analysis. It consists of a series of boxes in the upper part of the form to check regarding different sale circumstances. You have the option of checking some of these boxes prior to a sale, or you can check them after the sale is over. Sale Manager updates the locked data fields in the lower part of the form for Interest Sold, Sale Price, Buyer Number, Invoice Number, and Buyer Name as a given sale progresses.

The information in these data fields is relevant only to the animal you have open on the Animal Entry Form, not for all animals in a lot.

- **The Scratch Box.** If you decide not to sell an animal before its record is published in your sale catalog, you can delete that animal record from the Sale Manager database. If, however, you have an animal record listed in the sale catalog and you then choose not to sell that animal, you can mark this box and Sale Manager will not include that animal record in the sale forms (accessible when you click **Sale Day! > Open Sale**), but it will retain the animal information in the database.
- **No Sale.** If you change an animal to No Sale during a sale, Sale Manger will mark this box for you. If you mark this box prior to a sale, Sale Manager will display the animal record as a “No Sale” in the sale form.
- **Substitute.** If you decide to substitute an animal, you can check this box, which is simply a flag to alert you that you’ve made a substitute.
- **Embryo.** This box is available for you to distinguish between embryos and live animals.
- **Do Transfer.** Check this box if you wish to transfer registration papers.
- **Pen (Count).** You *can* sell groups of cattle using the Individual sale designation under **Activity > Setup > Sales**. You do this by assigning a pen of cattle to a lot number, rather than one head. If you designate a lot number as a pen, you cannot sell a partial number out of that pen as you can when you use the Group sale designation under **Activity > Setup > Sales**. If you don’t care to keep track of individual records and instead want to sell a group of unidentified animals all-to-go, you can check the Pen box and list the number of head in the Count box. You will want to place these animals in a sale designated as an Individual sale (using **Activity > Setup > Sales** from the menu bar), but you can sell them in a sale with other identified animals. When you open a sale window with penned animals, Sale Manger will display three extra fields. In the \$/Head field you type the price per animal and Sale Manager calculates the total cost based on the number of animals recorded in the pen (the Count).

Using the Buyer Card

The Sale Manger Buyer Card window provides a powerful tool for you to keep a permanent database of people who are potential buyers or who have previously bought your cattle. You can use the information from the Buyer Card to create mailing labels for advertising your sale and mailing catalogs, and you will use the information on these cards to track sale records during a sale. Ideally, you will have as many buyers as possible “registered” or entered into the database prior to sale day, but you do have access to the Buyer Card window during a given sale.

To use the Buyer Card, click **Activity > Enter or Edit > Buyers** from the menu bar. A Buyer Card window will appear. The Buyer Card is divided into three tabs: Contact, Notes, and History. Click on the tabs to access the different forms within this window.

Tip: *A Buyer Card (and therefore a buyer number) should exist for each buyer* before they are allowed to purchase animals during an auction because you must assign a buyer number to each sale. Therefore, before you begin selling cattle, you should have extra registration numbers assigned to ghost buyers—one for “Unregistered”, and one for “No Sale”.

“Unregistered” will create a temporary Buyer Card for people who have failed to register prior to a sale, but who participate and purchase animals during a sale, and do not get entered into the Buyer Record (therefore they have no Buyer Number). Generally, however, you will have no need to use a temporary Buyer Card number because a ring man will provide a physical buyer card to a bidder during the sale and collect the bidder’s name. If you have a computer at ringside, you can enter this information as the bidding for a lot continues by selecting **Sale Day! > Register Buyer**. If your computer is not stationed at ringside, and is stationed only at a registration/checkout table, you will have received a block ticket prior to the customer checking out and you can establish a Buyer Card in Sale Manager for them from that block ticket.

Because each sale must have a buyer number assigned to it, you will use the “No Sale” buyer card when you check the No Sale box in the Sale data entry window (**Sale Day! > Open Sale > No Sale**) during a sale.

THE CONTACT TAB

The following are the fields in which you can record buyer information:

- **Buyer Number:** This is the number the buyer will receive at an organized sale that they will use for bidding. This number is not required, but you will not be able to access buyer cards during sale data entry that don’t have a Buyer Number assigned to them. Create several cards with Buyer Numbers that you will have available during the sale for ring men to hand out to unregistered buyers.
- This field contains a Hot button with the title selections of Dr., Mr., Mrs., Ms., Miss, and Honorable. You are not limited to these titles, however; you may write in other titles (for example, Professor) as appropriate.
- **First Name.** You may leave this field blank, but mailing labels will not print properly.
- **Initial.** You can use the space in this field to record a middle initial or spell out a full middle name. You may leave this field blank.
- **Last Name.** You may leave this field blank, but mailing labels will not print properly. Type “Unregistered” in this field for the temporary buyer cards that you have available for unregistered buyers that receive a card from a ringman while the sale is in progress.
- **Company.** This is to record the company name associated with the buyer. This usually will be a ranch name.
- **Address 1.** Use this field to record the primary mailing address of the buyer. This may be a physical address or a post office box number.
- **Address 2.** Use this field to record a secondary mailing address of the buyer. The secondary address may be a physical address if the primary address is a box number, or it may be a suite or other unit number.
- **City.** Use this field to record the city to which they buyer receives mail. They buyer may have a telephone number in one city and an address in another city. Use the Address City.
- **State.**

- Zip.
- Full Name. Sale Manger records the full name based on the information you enter into the First Name, Initial, and Last Name fields.
- Phone 1. Use this field to record the business telephone number of the buyer.
- Phone 2. If the buyer provides a cell phone number or if the buyer provides a home number distinct from a business number, record that number in this field.
- E-mail. You can add flexibility to your communication possibilities when you have e-mail addresses for buyers. You might want to use e-mail to point out sale catalog entries that might appeal particularly to a certain buyer.
- Last Bought. Sale Manager records this date (based on the default date on your computer) when you post a sale to a buyer.
- Pen Out. The Pen Out box is a flag that can help facilitate handling cattle during the sale. Check the Pen Out box if a buyer wants to take cattle directly from the sale ring to their rig for transport. Then animal handlers can move cattle appropriately to make sale day load out easier.
- Open Invoice. If you have not checked out and printed an invoice for a buyer, Sale Manager will mark this field to alert you. Sale Manger does not mark this field if you have only partial payment from a buyer.

THE NOTES TAB

Information in the Notes box end up on the Buyer Checkout window (**Sale Day > Buyer Checkout**) Use the Notes box to record notes about the buyer, such as payment history. The clock icon to the right of this free-form window allows you to enter the date and time for notes you add in this window with the click of your mouse (simply place the cursor on the clock and click). Sale Manager always puts the date/time in the upper right corner of the screen.

Use the Directions box in this window to record delivery directions.

THE HISTORY TAB

This window displays a complete purchasing history of each buyer. Sale Manger essentially merges individual animal data into the Buyer Card so that you can measure a buyer's purchasing trends based on any number of factors, including breed type, pedigree, and EPD scores. All the fields in this view are locked (non-editable).

Viewing Reports and Proofs

In the **Activities > View** option, you are able to view an Animal List report, a Buyer List report and a Print Preview of the catalog galley proof. You can customize the Animal List and Buyer List layouts to view and print specific fields of information.

Viewing the Animal List

The Animal List report contains records on all animals in open sales (those you've yet to close in **Activity > Setup > Sales > Close Sale**), as well as buyer information related to each animal. You do not have the ability to edit fields in this report, but you will use the important selecting, sorting, and pushpin marking features here to choose and mark records you wish to include in sale catalogs.

To view the Animal List and select records that you want to mark for catalog entries, click **Activity > View > Animal List** from the menu bar. An Animal List report will appear. You will use the query tool command buttons and the marking options at the top of the Animal List window to select animal records you want to mark for catalog entries (see the Select Button and the Pushpin and Unmark Records Buttons in Chapter 2).

Viewing the Buyer List

The Buyer List report contains records on all buyers. You can edit fields in this report by double clicking inside the field you wish to change. You also have the same selection and sorting tools available in this window as you do in other report, table-format windows.

To view the Buyer List, click **Activity > View > Buyer List** from the menu bar. A Buyer List report will appear.

Viewing the Sale Catalog

The sale catalog galley printout option is a powerful tool that you can use to prepare galley proofs of sale catalogs for your sale. You can view the catalog on-screen or on paper to check for accuracy and errors, and you can export the information in the catalog to expedite further development and the printing process.

Before viewing the sale catalog you must choose the animal records you want included in it. To do this use the query tool command buttons and marking tools in the Animal List (**Activity > View > Animal List**) to select and mark the animal records you want to include in the sale catalog (see the Select Button and the Pushpin and Unmark Records Buttons in Chapter 2). Generally, you will only chose to produce a catalog for one sale at a time, so the easiest way to select and mark animal records is to run your query based on the Sale Name field.

To select animals based on the Sale Name, in the Animal List window, click the red X to clear all marked records. Next click the Select... button. Sale Manager will display a /Sort Animals window. Select Sale Name in the Find Record Where box of the /Sort Animals window. In the relational operator box, click the Hot button and chose Contains from the drop-down list Type the sale name (for example, Bred Heifers) in the definition box. Click the OK button. Sale Manager will return you to the Animal List window and display all records associated with the sale you defined. Click the pushpin icon and Sale Manger will mark all the records you defined to include in the sale catalog.

To view the Sale Catalog, click **Activity > View > Sale Catalog** from the menu bar. Cow Sense will display a print-preview of a sale catalog based on the search criteria you used in the Animal List report.

Use the Print Preview tools and buttons to manipulate the catalog on your screen (see Print Preview Tools and Buttons in Chapter 2).

CHAPTER 5: SALE DAY ACTIVITIES: THE SALE DAY! MENU



Now you've entered all animal records and buyer records (of which you know) for your sale. You've advertised and printed a sale catalog. The sale day is here.

The first order of business is opening the sale. This will trigger Sale Manager to release records for the particular sale you wish to conduct and receive sale day updates.

Opening the Sale

To begin sale day activities, click **Sale Day > Open Sale** from the menu bar. An Open Sale window will appear listing all the sales you established using **Activity > Setup > Sales**. Select the sale at hand from the list by double clicking on the title or by clicking on the sale title and then clicking the OK button. Sale Manager will display a data entry screen for the sale you chose.

The type of sale you set up—either group sale or individual sale—will determine which data entry window Sale Manager will display. Sale Manager will display animal records by Lot numbers, sorted numerically based on the Sale Order number. If you did not enter sale order numbers in the Animal Entry Form (**Activity > Enter or Edit > Animals**), the Lot number will determine the sale order and the order may or may not be sorted numerically, depending on how many lot numbers you've entered (see an explanation under the Identity Tab section of the Animal Entry Form instructions in Chapter 4).

You can open more than one sale at a time. This may be useful to you if you are conducting simultaneous sales (say one for bred heifers that you're selling in groups and one for herd bulls that you're selling as individuals) on a given sale day.

After you have selected the sale(s) you want to open, close the Open Sale window by clicking the Done button or by clicking the X in the upper right corner of the window.

Tip: *A Buyer Card (and therefore a buyer number) should exist for each buyer* before they are allowed to purchase animals during an auction because you must assign a buyer number to each sale. Therefore, before you begin selling cattle, you should have extra registration numbers assigned to ghost buyers—one for “Unregistered”, and one for “No Sale”.

“Unregistered” will create a temporary Buyer Card for people who have failed to register prior to a sale, but who participate and purchase animals during a sale, and do not get entered into the Buyer Record (therefore they have no Buyer Number). Generally, however, you will have no need to use a temporary Buyer Card number because a ring man will provide a physical buyer card to a bidder during the sale and collect the bidder's name. If you have a computer at ringside, you can enter this information as the bidding for a lot continues by selecting **Sale Day! > Register Buyer**. If your computer is not stationed at ringside, and is stationed only at a registration/checkout table, you will have received a block ticket prior to the customer checking out and you can establish a Buyer Card in Sale Manager for him off of the block ticket.

Because each sale must have a buyer number assigned to it, you will use the “No Sale” buyer card when you check the No Sale box in the Sale data entry window (**Sale Day! > Open Sale > No Sale**) during a sale.

Using the Individual Sale Data Entry Window

Sale Manager opens an Individual Sale data entry window with the name of the sale in the active window label bar. The window is divided into three areas, the statistics area, the navigation area and the sale data area.

The Individual Sale Statistics Area

The statistics boxes in the Individual Sale window are broken down into three tabs: Total, Males, and Females. Obviously, if you are having a bull sale only, the statistics in the Females tab will be zeros. The information categories in each box are the same. The Lots number is the total number of lots in the sale; not the current lot number open. The Lots Sold and Left to Sell values give you an idea of the rate at which a sale is progressing. Sale Manager automatically computes the Total Sale value, the Average value, and the High record as you enter new sale numbers in the sale data area of the Individual Sale window. The From field tells you which lot had the high selling animal as the sale progresses.

The Individual Sale Navigation Area

Generally, you won't spend too much time in this area of the Individual Sale window. If, however, you find you've made errors in data entry, the Undo and Refresh buttons can come in handy. Use the Undo button to immediately erase an incorrect entry. Use the Refresh button if you have entered information incorrectly in an *unsaved* record and noticed it after you have navigated beyond the incorrect field.

The Register Buyer button calls up the Buyer Card data entry window. In a fast-moving sale, you will not be able to enter data on an unregistered buyer. In that case, you will assign the sale to a temporary, “Unregistered” Buyer Number you set up earlier (create several of these numbers/cards prior to the sale). At the check out point, the unregistered customer can have the clerk update their records to reflect their proper name and address.

The Individual Sale Data Entry Area

This is the heart of the sale data entry window and you will focus most of your attention on this area. The big red number set off in a box on the right of the window will tell you in which lot you are actually working.

This section is divided into two tabs: the Lot (#) tab, and the Notes tab.

THE NOTES TAB

Use the Notes box to record information, such as show histories or prodigy histories, which you want the auctioneer to use when they're selling an animal.

If you have the View Notes box checked and you have information in the Notes box, Sale Manager will open the Notes tab first when you change lot numbers. Otherwise, Sale Manager will keep your window open to the Lot (#) tab.

Tip: Use the View Notes check box when you want to be sure the auctioneer is aware of don't-miss information such as a Grand Champion placing at a major cattle show.

THE LOT (#) TAB

- **Select Lot>>**. To select a different lot, use the Select Lot>> field. Either type in a lot number and press the **Enter** key, or click the Hot button and select a lot from the drop-down list. When you have successfully navigated to a different lot, the boxed big red number will change. You must have previously assigned a lot number to each animal's record (See Counting Lots in Chapter 3) or that record will fail to appear in the Individual Sale data entry window.
- **Interest Sold**. The default value in this field is the numeral 1. If you are selling interest in an animal, embryo or semen, you can specify the amount of interest sold in this field. In the normal process of **tabbing** to different fields, Sale Manger skips this field. In order to change the interest sold number; access the box using your mouse. Then type any decimal value you wish (usually, .25, .5, .75, and 1). When you sell an interest, Sale Manager figures the average for the sale price by dividing the total sale dollars by the number of lots sold, which is driven by the value in the Interest Sold box.
- **Sale Price**. Type the total sale price of the animal or interest in the animal in this box. Sale Manger will automatically adjust statistics for interests. You can TAB to this field from the Select Lot>> field.
- **Buyer Number**. To access a buyer, either type in the buyer number and press the **Enter** key, or click the Hot button and select a buyer from the drop-down list. When you enter a Buyer Number, Cow Sense will automatically enter the name of the buyer in the Buyer Name field. You can TAB to this field from the Sale Price field.
- **Buyer Name**. If you prefer to call up a buyer by name, you can select them by clicking on the Hot button on this field. Sale Manager will display a drop-down list of all buyers by name, sorted alphabetically. In the normal process of **tabbing** to different fields, Sale Manger skips this field. In order to change the Buyer Name, you must use your mouse. When you change the Buyer Name, Sale Manger will change the Buyer Number above.
- **Transfer**. Check this box to flag you if you intend to transfer registration papers along with the animal.
- **No Sale**. If the animal No Sales, check this box and enter the "No Sale" buyer number you previously established (see the Tip under Opening the Sale in this chapter). By checking this box, Sale Manager will figure a minimum desired sale price into the Sale Price Averages.

The left side of the Lot (#) tab contains automatically updated seller, animal, and, buyer information. The automatically updated animal information, which includes color, sex, blood, and poll are there to help you be sure that the animal record on your screen matches the animal in the ring! This information comes from data you imported or entered into the Animal Entry Form (**Activity > Set Up > Fetch Sale Cattle** and **Activity > Enter or Edit > Animals**).

A Special Note on Selling Pens of Cattle

You can sell groups of cattle using the Individual sale designation under **Activity > Setup > Sales**. You do this by assigning a pen of cattle to a lot number, rather than one head (**Activity > Enter or Edit > Animals > Sale Info > Pen & Count**). If you designate a lot number as a pen, you cannot sell a subset out of that pen as you can when you use the Group sale designation under **Activity > Setup > Sales**; you must sell that pen all-to-go.

Nevertheless, if you designate a lot number as a pen of cattle, rather than one head, Sale Manger will display two extra data fields in the Lot (#) tab of the Individual Sale data entry window. Next to the Sale Price field, Sale Manger will provide a \$/Head field and a Count: field. In this special case, you will proceed to the \$/Head field, rather than the Sale Price field, when you TAB out of the Select Lot>> field. When you enter and dollar-per-head value, Sale Manager will automatically calculate the total Sale Price based on the number in the Count: field (which is a locked field).

The Group Sale Data Entry Window

The power of the Group sale designation is that you can do gate cuts and selections out of a list of animals in a lot. This differs from selling a “Pen” under the Individual sale designation (see above). The Group sale designation also allows you to track individual animal IDs if you wish, although Sale Manager does not *require* IDs.

The Group Sale data entry window will display the total number of head for sale in the window label bar so you can quickly determine if your sale records reflect the listings in the sale catalog. Based on the records you enter into the data entry fields, Sale Manger will update the sale statistics in the upper third of this window as the sale progresses.

When you open this window, Sale Manager will display all lots by default.

Depending on how you decide to sell that lot, you can sell all animals in the lot; you can sell by Gate Cut, or by Selections. The radio buttons Gate Cut, Selections, and All Unsold determine how cattle showing on a list will Price Out.

Each time you sell a grouping of animals you *must* click the Price Out button before you finish selling other animals in the lot.

To sell animals in a group sale, first select the Lot number. To chose a specific lot of cattle, type in the Lot number or click the Hot button on the Lot field and Sale Manager will open a drop-down list of all the lots you’ve entered for that sale. TAB to the Buyer field and either type in a Buyer number or click the Hot button and Sale Manger will open a drop-down list of all the buyers you’ve registered for that sale. TAB to the Price field any type in a price per head. Use the Radio buttons (Gate Cut, Selections, and All Unsold) to determine how the cattle in the lot sell. Then click the Price Out button. When all animals in the lot are sold, TAB back to, or click on the Lot field and enter the next Lot number.

THE ALL UNSOLD RADIO BUTTON

Use the All Unsold radio button in two circumstances.

- If all the animals in a lot are sold together, click the All Unsold radio button before clicking the Price Out button, and Sale Manager will assign the same price and Buyer number to each animal in the list.
- If you sell a gate cut or selection out of a list of animals, use the All Unsold radio button to finish selling a lot. In this case, be sure to first click the Price Out button upon making a Gate Cut or Selections before you click the All Unsold radio button and again click the Price Out button upon completion of the pen sale.

THE GATE CUT RADIO BUTTON

Use this button if you want to sell a partial number of head out of a lot, and you do not care what IDs (if any) are assigned to those animals. To use this option, first enter information into the Lot, Buyer

and Price fields. Then click on the Gate Cut radio button. Next TAB back by pressing the SHIFT + TAB keys or click on the N Head field. Type the number of cattle to cut in this field. Sale Manager will assign a Buyer number and Price to the first number of head on the list as dictated by the number you typed in the N Head field.

If you do a second gate cut, follow the above procedure and Sale Manager will continue to mark cattle sold with Buyer numbers and Prices based on the number you record in the N Head field.

Depending on the number of animals in a lot and the number of gate cuts, you can choose to sell the remaining head in a lot using the All Unsold radio button.

THE SELECTIONS RADIO BUTTON

Use this button if the buyer purchases a partial number of head out of the lot, and they choose them by animal ID, and you wish to track sale records using animal IDs. To use this option, first enter information into the Lot, Buyer and Price fields. Then click on the Selections radio button. Using your mouse, place the cursor over the animal records you wish to select. Your cursor icon will change from an arrow to a checkmark. Click the animals you wish to price out, and Sale Manager will highlight those animal records in black. When you've finished selecting animals, click the Price Out button and Sale Manager will assign a Buyer number and Price to all the animals you selected.

You can proceed with the process as much as needed to sell a group of animals.

Depending on the number of animals in a lot and the number of gate cuts, you can choose to sell the remaining head in a lot using the All Unsold radio button.

Registering Buyers

You should attempt to have as many potential buyers as possible entered prior to sale day. Nevertheless, you will find it necessary to enter other Buyers on the day of the sale. Therefore, you can access the Buyer Card data entry window from the Sale Day menu by clicking **Sale Day > Register Buyer** from the menu bar.

You may want to keep this window open along with the Sale data entry windows so that you can quickly enter and update buyer records as necessary.

You will have to update Buyer Card files belonging to temporary "Unregistered" buyers later in order to complete sales assigned to those numbers. In order to update sales assigned to a temporary buyer card, first enter a Buyer Card for a buyer who used the temporary buyer number (**Sale Day! > Register Buyers**). Go back into the Sale data entry window and call up the lots that the successful bidder purchased using the temporary number. Change those lot sale records to reflect sales to the new number assigned to the customer.

See Using the Buyer Card in Chapter 4 for more information on registering buyers.

Checking Out Buyers

Use the Buyer Check Out window for settling accounts and securing payment for animals sold. To access this window, click **Sale Day > Check Out Buyer** from the menu bar.

As buyers come forward to settle accounts, you can type their Buyer Numbers into the Buyer No. Field or you can click the Hot button to open a list of all buyers who have purchased cattle during the sale. If a buyer has not purchased cattle, their number will not be available from the drop-down list. No Sales will not appear in the Buyer Check Out option.

The table at the bottom of the Buyer Check Out window lists all sales associated with a buyer. You can double-check this information with the customer before you take their payment and print an invoice.

If a buyer is not registered, but has received a temporary buyer card from a ring man during the sale, you can update the buyer card assigned to them at this time.

To check out a buyer, type their buyer number in the Buyer No. Field, or click the Hot button and choose their number from the drop-down list of buyers. If you need to update information about the buyer (change name, address, etc...), click the Buyer button, and Sale Manager will open that customer's Buyer Card.

Below the Buyer No. Field, Sale Manager will display the address of the buyer—so that you can double-check mailing information and the total amount due based on their sale bids.

If you press the TAB key, you will land on the Discount field. Use this field type to enter any discounts that will affect the total amount the customer owes. If you are not applying any discounts, simply TAB to the Payment field. In the Payment field, enter the amount of payment made by the customer. Sale Manager will automatically compute the Amount Due. If the buyer pays by check, TAB to the Check No. Field to enter their check number. If you record a check number, Sale Manager will make a notation in the Invoice Remarks field.

TAB again, and Sale Manger will take you to the Invoice Remarks field, a freeform field for adding notes that will print on the invoice. The Buyer Remarks field next to the Invoice Remarks contains information from the Buyer Card Notes box (under the Notes tab). You can click inside this box if there is information you want to add to the Buyer Card Notes box.

After entering Invoice Remarks, if desired, TAB again and Sale Manager will take you to the Print Invoice button. By default, Sale Manager prints two invoices per customer—one for your records, and one for theirs'. If you wish to print more or fewer invoices, click inside the Copies box and overwrite the number. If you wish to see the invoice on your screen before printing, click the Preview box.

If the invoice is more than one page, you can arrow forward and backward to read all pages on your screen. To adjust the size of your print preview click the Size button and Sale Manager will reformat the screen preview in three different sizes. To print to your computer default printer from print preview, click the Print icon. A Print window will appear. Select the Print Range, Number of Copies (you can override the value on the Buyer Check Out window here), and whether or not you wish to collate copies. When you're ready to print, click the OK button.

Once you print and invoice (or preview an invoice), Sale Manager removes that record from the Buyer Check Out window. Do *not* print, or even preview an invoice that you are not ready to print and remove from the Buyer Check Out list. If you find an error after printing, you can correct an invoice and reprint it using the tools available in the Invoice window, accessible by clicking **Sale Day! > Recap Invoice** from the menu bar.

Tip: Additional copies of the Invoice may be printed for the Veterinarian for processing health papers. Another copy may be provided for load out.

Click the **Transfer To...** button to enter the name and address of the person who will receive registration papers. A window will appear in which you can type the transferee's name and address. Click the Buyer button if the transferee is the buyer; otherwise type the appropriate information in the data fields listed. When you're finished, click the Done button. If you have specified the transfer of

papers and you do not enter the Transfer window using the Transfer To... button, Sale Manager will by default enter the buyer name and address for registration paper transfer.

Checking Out Temporary Buyers

If you have assigned temporary buyer numbers to bidders during the sale, you will have to update those records before you can complete the Check Out.

To change buyer information, create a new Buyer Card for the customer (**Sale Day!** > **Register Buyer**). Go back into the Sale data entry window and call up the lots that they purchased using the temporary number. Change those lot sale records to reflect sales to the new number assigned to the customer. Return to the Buyer Check Out window, and continue with the Buyer Check Out procedure.

CHAPTER 6: POST SALE ACTIVITIES



After conducting the sale and checking out buyers, you can use Sale Manager to help you analyze sale statistics and validate financial records. This is one of the most powerful features of Sale Manager and can be used for in-depth analysis, planning and management.

Reviewing and Printing Sale Reports

Sale Manager provides two sale reports, Sale Listing and Sale Statistics.

The Sale Listing Report

To access the Sale Listing report, select **Sale Day! > Sale Listing** from the menu bar. Sale Manager will display an Animal List window. Sale Listing is actually the Animal List report that you can also access by selecting **Activity > View > Animal List**.

If you wish to customize this report, follow the Customizing Reports instructions in Chapter 2.

Click the Print Preview button to review and then print the report (see Chapter 2 for printing instructions).

The Sale Statistics Report

The Sale Statistics report summarizes information from all open sales in Sale Manger

To access this report, select **Sale Day! > Sale Statistics** from the menu bar. Sale Manger will display a Sale Statistics window.

You can look at all sale statistics combined, or you can select sale information based on different search criteria using the and buttons in the upper left corner of the Sale Statistics window. Refer to the Using Query Functions to Select and Sort... instructions in Chapter 3. For example, To see statistics by sale, use the Sale Name field title in the Find Records Where box. To see statistics for all male animals in all sales, use the Sex field title in the Find Records Where box.

Click the Print Preview button to print the report (see Chapter 2 for printing instructions).

Reviewing the Invoice List

The Invoice List consists of a listing of all open sale invoices in Sale Manger by invoice number. Once you close out a sale, Sale Manger removes invoices associated with that sale from this list. The Invoice List contains sale information on the date; the buyer (name, address and registration paper recipient name and address); the number of head sold, the total amount owed and paid, discounts; and the average value per head.

If you want to examine an invoice in detail, you can access that invoice by clicking on the invoice number in the Invoice Number column. A Hot button will appear to the right of the number.

Click the Hot button and Sale Manger will display an Invoice window containing detailed information on that invoice (see Recapping Invoices below).

You can chose a group of invoices to view using several criteria; for example, you can determine which customers have outstanding balances (using the Due field), or you can examine invoices by sale date (using the Date field), or by buyer (using the Buyer Number or Full Name fields). See Using Query Functions to Select and Sort... in Chapter 3 to learn how to select records.

If you want to view the list in a particular order (say by date), you can sort fields in ascending/descending alphabetical or numerical order using the sorting tools documented in Chapter 2.

Click the Print Preview button to print the report (see Chapter 2 for printing instructions).

Recapping Invoices

Recapping Invoices is a powerful option for updating and correcting invoices on open sales, as well as examining detailed open sale invoice information. Once you have closed out a sale (**Activity > Setup > Sales**), Sale Manager will clear these invoices from the database.

To access open invoices, click **Sale Day! > Recapping Invoices**. An invoice window will appear, starting with the lowest invoice number. You can use the navigation tool bar to move through invoices. Otherwise, to access a specific invoice, you can type the invoice number in the Invoice No. Field and then press the TAB key.

The Invoice window is divided into two sections. In the top section, you have the flexibility to edit the Date, Buyer Number, Check No., Paid, Discount, and Invoice Remarks fields. To access these editable fields, click inside the field, or navigate through them using the TAB key.

The lower half of the Invoice window consists of two tabbed data windows: the Lots Purchased window, and the Address Info window.

Reconciling Accounts

After a sale it is good business to reconcile your sale proceeds with your sale reports. Sale Manager makes this an easy task with its reconciliation function. Each time your reconcile, Sale Manager scans your data file to determine the outcome of every animal entered into the sale. It accounts for your scratches and no sales, as well as the sold cattle. Sale Manager also scans and summarizes your invoices for a specified date. Normally, this date will be the current date on sale day.

After processing, click **Print Reconciliation** to view the reports. There will be two: a Reconciliation Report for the sale you selected and an Invoice Reconciliation for the date you specified. Sale Manager also summarizes your receivables, and this report is available to you by clicking **Print Receivables**.

Closing a Sale

Sales should be closed when you are confident that all data is entered and invoices for the sale are correct. You may wish to leave private treaty sales open during your fiscal year, close at the end of the year, and then begin a new private treaty sale cycle. To close a sale, go to **Activity > Set Up > Sales**. Click the **Close Sale** button.

Sale Manager does several things when you close a sale. Closing will:

- Archive sale animals so they are no longer part of the active sale.

- Update customers with sale participation history.
- Reset buyer numbers (optional).
- Modify the sale date to the next date for that sale.

After closing a sale, you will not be able to void or modify an invoice. Animals will be unavailable to the sale, but they will still be accessible for reports. We recommend that you clear buyer numbers when closing a sale, so you will not be restricted in registering buyers for the next sale. The exception to this guideline would be if you are running sales concurrently, but in this situation you would not likely be closing the sale anyway.

Backing Up and Restoring Sale Manager Database File

Sale Manager backup and restore operates the same as in Cow Sense. Backup files are compressed and placed by default in the COWSENSE\HERDSBAK directory. You should also direct backup to removable media periodically and store a backup off site. The data file that is backed up during this procedure is SALE.MMS. This file holds all of your sale and customer data. *It is essential that you protect yourself from painful data loss by backing up regularly!*