

Cow Sense[®] Product Support Bulletin

Transfer/Remove Cow Sense

Discussion: The purpose of this Product Support Bulletin is to document and discuss the procedure for transferring or removing a licensed Cow Sense activation from a computer. As Cow Sense requires an Activation Key (code) unique to the computer to which it is installed, removal is required to transfer the license and activate on a new or different computer.

We understand that often it is necessary to move an Activated Cow Sense License from one computer to another. Midwest MicroSystems requires that the terms and conditions of our licensing procedure are met. Therefore, in Version 4.72 and later we have provided a simple feature to accomplish this task of transferring a Cow Sense License.

Procedure

1. Install the Trial Edition on the new computer. The program can be installed from the last CD you received or by downloading the Trial Edition from our web site (www.cowsensecorral.com).
 - a) If installing from CD, following the install process, insure you have the latest version of Cow Sense. From the Main Menu select Help > Cow Sense Support > Update Cow Sense. Follow the prompts to launch Micro FTP and retrieve and install the latest updates. If no updates are needed, you will be notified that you have the latest version.
 - b) If downloading from the website, you will need to log into the Cow Sense Corral. Your User Name and Password can be obtained by clicking on "Send my login" in the lower left hand corner. You can also call 800-584-0040 or email to support@midwestmicro.com and request login information. Once logged in you can click on the "Downloads" button and click on the "Full Install" of the Cow Sense program.
2. From the old computer, make a backup of the herd file(s) to a removable media. Suggested media: thumb drive (also called jump drive, flash drive or memory stick) or CD. The thumb drive is reliable, very easy to use (unlike saving to a CD which would require the use of CD burning software) and will hold a large amount of data. **FOR FURTHER INSTRUCTIONS ON MAKING A BACKUP OF HERD FILE(S), SEE THE PRODUCT SUPPORT BULLETIN ENTITLED "BACKUP/RESTORE OF HERD FILE" (PSB00008).**
3. Cow Sense must be removed from the old computer. If you have a version previous to 4.72 installed on your computer and have an installation CD that is version 4.42 or higher, you will follow the "CD Removal" instructions below. If you have version 4.72 or higher installed follow the instructions labeled "Internal Cow Sense Removal"

CD Removal

1. If you have a version 4.2 CD or higher insert the CD into the CD drive of the old computer. *(If the old computer is not operable, please contact Cow Sense Support for alternate instructions. 800-584-0040 or support@midwestmicro.com.)*
2. Go to the Start button, choose Run and type in the following (assuming the CD drive is "D" on your old computer): D:/transfer.exe
3. You will need to confirm that "Yes" you want to remove the program from the computer. Once confirmed the removal program will run on the old computer. When the removal program is complete, you will be asked to print the Verification of Removal. Please print, sign and date the Removal Form. Return by Mail/FAX/Email to Midwest MicroSystems.
 - a. Midwest MicroSystems, 3100 "O" Street, Suite # 7, Lincoln, NE 68510
 - b. FAX Number (402) 323-6968
 - c. Email address admin@midwestmicro.com

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Version: **4.64 and later**

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4. Call (800-584-0040) or email (support@midwestmicro.com) with the NEW Registration Number from the NEW computer. The Registration Number will be displayed on the first window after clicking on the Cow Sense icon from the desktop. NOTE: If you have other programs purchased, include the Registration Numbers for those programs as well.
5. One of our support personnel will calculate a key(s) and you will need to enter it in the following location for the main Cow Sense program: In the Trial Edition > Maintenance > Administration > Setup and click on the "Key" button in the upper right hand corner.
6. This will give you a place to enter the key. Click on "Save" when the key is entered. The other programs display an "Enter Key" button or area in the same window that shows the Registration Number.
7. Now, restore the herd file(s) to the new computer. FOR FURTHER INSTRUCTIONS ON RESTORING FROM A BACKUP, SEE THE PRODUCT SUPPORT BULLETIN ENTITLED "BACKUP/RESTORE OF HERD FILE" (PSB00008).

Internal Cow Sense Removal

1. In Cow Sense go to Help > License Transfer
2. Review the Bits' n Spurs and click "Continue"
3. The License Transfer confirmation window appears. This command will remove installed Cow Sense files and the license for this computer, but it will NOT remove any herd files or other files you created while using Cow Sense. Click the "OK" to proceed.
4. Next the "Remove Cow Sense" window will appear. This program will REMOVE Cow Sense from your computer according to the software license so that you may install it on a different computer. Click "Yes" if you wish to proceed with the process or click "No" to abort the process. By clicking "No" Cow Sense will not be removed from your computer.
5. The "Remove Cow Sense" window will appear. If you wish to install Cow Sense on a DIFFERENT computer, please check the box and input the Registration number(s) for your new installation of Cow Sense products on the different computer.
6. Click "REMOVE" to remove Cow Sense from this computer.
7. In the Uninstall window you will be asked once again, "Do you want this application removed from your system?" Click "Yes" to remove or "No" to cancel.
8. Another Uninstall window will appear and you will be able to see the progress of the removal process. When complete click "OK"
9. In the Uninstall Complete window, you will be told that the removal was successful and that you can let us know you've removed Cow Sense via the Internet. You will need to be connected to the Internet. Click "Yes" when you are connected. *(NOTE: If the computer does not have access to the Internet, there is also the option to print the removal form. Once the removal form is printed, see steps 3 – 7 in the "CD Removal" section to complete the requirements for removing Cow Sense.)*
10. A Transfer window will open and you will receive confirmation that the removal was sent successfully. Click "OK" We will respond to your removal with keys if you entered the new Registration Numbers on the Remove Cow Sense screen.

The Removal process for your computer is now complete.